



# 10

## Benefits of Managed IT Services

Giving IT Staff More Time To Focus On Innovation And  
Reducing Unexpected Costs

**KEEP TOTAL VISIBILITY**  
Inside-Outside



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# MAXIMIZE YOUR ORGANIZATION'S SUCCESS BY EXPLORING MANAGED IT SERVICES

Organizations across every industry are discovering how today's technologies help them achieve their objectives. For example, governments are using automated and artificial intelligent driven system to manage national security as well as elections. retailers use beacons to personalize marketing messages to individual customers based on where they are inside a store. Hospitals use technology to track patients and understand their experiences, helping to reduce readmission rates. Airlines use apps to streamline check-in, and sports teams use them to boost stadium attendance.

While new technologies present powerful opportunities for enterprises, they also introduce challenges. The pace of change in IT is unprecedented. No longer can IT departments standardize on one or two computer models, a single operating system, and a short list of approved applications. The mobile devices and cloud-based technologies that have brought so much possibility have also introduced a heap of devices, platforms and apps for IT departments to manage and secure.



## Managed IT Services

Service and support that keep  
your business running efficiently.



For many organizations, those challenges add up to significant expenses: the cost of hiring and training qualified workers, purchasing the infrastructure to support emerging technologies, and keeping systems up to date and secure. Rather than struggle to keep pace with technology, many organizations turn to managed services providers for help. By trusting a third party such as Mitiget to handle IT security, on-premise and cloud deployments, data center solutions, mobile initiatives, collaboration tools and security, organizations can focus their time and resources on their core business objectives.

According to research, CompTIA's Fifth Annual Trends in Managed Services report provides that more and more organizations are embracing the value of managed or outsourced IT services. Over two-thirds of the companies surveyed have subcontracted IT support in the year surveyed. Interestingly, this dramatic shift towards managed IT services has impacted significantly on the market size. Global Managed Services Market Research Report of 2019 indicated that the global managed services market is expected to reach USD 245 billion by the end of 2022 with 11% CAGR during forecast period 2016-2022.

If you are a business owner or administrator, you may want to consider harnessing the power of a managed IT services provider (MSP) to maximize your organization's success. Consider the following 10 benefits of using managed IT services.

# Managed Services

A more cost effective way to manage your IT Department





## 1. Stay focused on Your Core Business

Businesses have limited resources, and every manager has limited time and attention. By adopting IT Managed Services Strategy and engaging the Managed Service Provider to maintain and monitor your technology and infrastructure, you have more time to focus on your core business goals and initiatives. IT Services and Operations will no longer cause distractions to the core business functions if you have a competent managed IT service provider such as Mitiget.

## 2. Keep You Cost Predictable and Controlled

Budget Planning for Technology and IT is always difficult because unexpected costs can quickly add up. Managed IT services offer you predictable monthly costs that you can count on. The burden of unpredictable breakdown nature and maintenance resulting in unexpected cost is transferred to the Managed Service Provider where you only pay for what it's used.

## 3. Sleep With Two Eyes Closed

With managed services, you have the peace of mind that your IT environment is secure. Good and experienced IT Managed Service Providers like Mitiget not only has excellent corrective maintenance support but has proactive preventive monitoring support that address many issues thereby preventing them from occurrence.



## 4. Reduced Labour Costs

Cost of hiring, training, and maintaining an IT staff or team can be very expensive and time-consuming. Managed IT services give you access to experienced IT staff with a variety of certifications without the cost of full-time employees.

## 5. Reduce Your Business Risk Profile

Every business investment carries a certain amount of risk. Markets, competition, security breaches, government regulations, financial conditions, and technologies all change very quickly and pose one risk or the other. Exploit of anyone of these can cause a lot of damages (financial, image, legal, going out of business etc.) on organizations. Engagement of good IT Managed service providers take off this burden and in a way the risk get transferred to them who are better off managing those risks.

## 6. Decreased Device Downtime

Many managed IT service providers are proactive, so they identify and solve potential issues before they cause significant downtime. They deploy monitoring and alerting tools that aid in proactive support of the environment.



## 7. Increased Security

With cybercrime on the rise, security is crucial. Managed service providers ensure your sensitive information is secure and that you're complying with standards. Armed with the latest information on firewalls and security standards, managed service providers help increase your security and ensure that your network is as secure as possible.

## 8. Increased Productivity

The engagement of a IT Managed Service Provider help free up your staff to work on other strategic projects that will further your core business objectives. This helps keep focus on the core business thereby increasing productivity.

## 9. Access to Advanced Technology

Technology changes at a quick pace, and it can be difficult to keep up with the latest technology advancements. A managed IT service provider will ensure that your systems are up to date and secure. They also have the resources and knowledge to implement new technology right away.

## 10. An Extension of Your Business

Managed service providers are extensions of your business. The right provider will ease your day-to-day management while equipping your business for future growth. They understand your business, help you reach your goals, and are always looking for opportunities that will benefit your business.

## ARE MANAGED IT SERVICES RIGHT FOR YOU?

Make a thorough review of your current business situation to decide whether or not managed IT services are right for your needs. You will benefit from decreasing employee downtime and saving money. You'll simplify your business management, giving yourself peace of mind. You'll gain access to a flexible team of experts. Streamlining your IT budget will help you to better plan for any unexpected surprises in your general business budget. Managed services can help you maintain compliance and also protect your network from data loss and cybersecurity threats.

A new study by staffing firm Robert Half Technology showed workers lose the average equivalent of two weeks per year of productive work time dealing with technology issues, and managed IT services. That's a total average of 80 hours per year per employee! A comprehensive managed service provider (MSP) model can help solve that problem. Mitiget offers that exact model and would be happy to tell you about how we can implement it in your business, and what a difference it would make.



# Information Technology (IT) Solutions & Managed Services

Mitiget offers professional IT services and resources at competitive rates.



We strive to balance leading-edge technology innovation with highly skilled resources to deliver cost-effective, reliable, and adaptive IT solutions that meet or exceed customers' needs. Being the #1 Business Continuity Solution Provider in Nigeria, Mitiget operates a state-of-the-art Data Centre facility at Lagos Mainland more than 25 km from Lagos Island with our partner, Ceflix-Scepter. In the data center, we offers:

- Co-location, Disaster Recovery & Backup Solutions;
- Business Continuity Plan (BCP) Site Solutions;
- Application Hosting and Managed Security;
- Professional Data Centre Cleaning expertise.

## SharePoint Development Services

Made-to-measure efficient and cost effective SharePoint solutions by our Certified Team



### Our Other IT Services



#### IT GOVERNANCE SET-UP

Design and Implementation of IT Strategy, Policies, SOPs, Segregation of Duties, Oversight Processes & Compliance Frameworks.



#### SMART WORK AREA

Design, Supply, Implementation & Support of Network Computers and Servers, System Integrations, IT Skill Outsourcing...



#### SERVER ROOM SERVICES

Data Centre Cabling & Management, Raised Floor Design & Implementation, Power Audit, Data Centre Professional Cleaning...



#### HOME SECURITY SYSTEMS

Home Automations, Design & Installation of Surveillance Systems e.g. CCTV, Access Control Systems; Security Barriers e.g. Electric Fences...



#### SOFTWARE SOLUTIONS

Software Development, Code Review, Licensed Product Deployment e.g. Microsoft Products – Office 365, Cloud Email, SharePoint Dev., etc.



#### IT PROJECT HANDLING

IT Project Management, IT Equipment Decommissioning & Evacuation, Patch Management, IT Consulting, ...

**#1 Business Continuity Solution Provider in Nigeria – Take A Tour of Our Data Centre Today!**

**Reach out to us today to discuss your needs**

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